

Ann Le

Software Engineer, Full-Stack | annle15@gmail.com | 402-432-6883 | linkedin.com/in/ann-le-swe | www.ann-le.com

SKILLS

Languages: C#, TypeScript, JavaScript, SQL, Python

Frameworks & Technologies: .NET, Angular, React, REST APIs

Cloud & Tools: Azure, Postman, Jira, Git

Practices: Test-Driven Development, API Integration, Agile Development

WORK EXPERIENCE

Milliman, Omaha, NE

Software Engineer, Aug 2023-Present

- Develop an employee benefits platform using C#, .NET, Angular, TypeScript, SQL, and Azure DevOps.
- Build scalable RESTful APIs and integrations to connect systems and streamline data flow across platforms.
- Optimize data architecture (schemas, stored procedures, LINQ) to support high-volume processing and complex reporting.
- Maintain and extend CI/CD pipelines in Azure DevOps to support consistent build and deployment processes.
- Translate business requirements from non-technical stakeholders into clear technical specifications and implementation plans.
- Participate in technical design discussions, code reviews, sprint planning, and resolving production issues.
- Implement unit tests for robustness, including edge cases, usability, and general reliability.
- Mentor interns throughout their development tasks by providing feedback on code quality, debugging strategies, and best practices for building maintainable software.
- Contribute to technical presentations and knowledge-sharing sessions to build understanding of new systems.

Software Engineer Intern, Jan 2023-Aug 2023

- Developed frontend and backend features to modernize legacy systems and deliver new features.
- Identified recurring defect patterns in support tickets and proposed permanent fixes to reduce repeat incidents.
- Supported a product rebrand end-to-end, contributing to design discussions, reviewing Figma mockups, and building the approved designs into production code.

Nebraska Environmental Trust, Lincoln, NE

Software Developer, Aug 2022-May 2023

- Developed web application features using C#, .NET Core, Blazor, Javascript, SQL, and AWS.
- Implemented role-based authorization logic to support a new “Inspector” user role within a grant management platform used to track ~\$15M in annual conservation funding.
- Participated in Agile/Scrum ceremonies to design solutions, estimate effort, sprint planning, and iterative feature delivery with project sponsors.

PROJECTS

Payroll Integration – API Integration, Milliman

- Led development with external payroll/HRIS systems to retrieve, process, sync employee demographic & employment data.
- Built scheduled background processes to automatically synchronize data from external vendors to internal systems.
- Implemented data mapping, validation, and error handling to ensure reliable ingestion of data.
- Collaborated with partner technical teams to define integration requirements and coordinate cross-system functionality.

Application Submission System – API Integration, Milliman

- Built a system that automates insurance application submissions, reducing manual processing and increasing self-service enrollment rates from 50% to 84%.
- Enhanced marketplace functionality by routing applications to 15+ insurance carriers, handling varying data structures and submission requirements across carriers.

EDUCATION

University of Nebraska–Lincoln, **Dual Bachelor’s Degrees**, 2023

Bachelor of Science in Computer Science

Bachelor of Science in Mathematics